

Create LINK[®] ID for New User

How to create a new LINK[®] ID (LSA Only)

Create a LINK® ID for New User



Step 1

Visit <https://link.enbridge.com> and login via “Existing User Login”

The screenshot displays the LINK System Customer Interface. At the top, the header includes the LINK System logo, navigation links for Learning, Training, Tutorials, and Contact Us, and the ENBRIDGE logo. A green navigation bar contains a lock icon, 'Customer Activities (Login)', and 'Informational Postings'. A date indicator shows '2/25/2026'. A dropdown menu is open under the lock icon, listing options: 'Existing User Login' (highlighted with an orange box), 'New User (No Link Id)', 'Reset or Change your Password', and 'LINK® System Security Tutorials'. Below the menu is a 'Customer Support' section with text: 'During Business Hours - Contact your account rep. For Security/LINK ID/Capacity Release questions please contact Link-Help at 1-800-827-5465 or email the LINK® Help Desk'. A 'LINK® System Security' section lists: 'LINK Multifactor Authentication', 'Reset or Change your Password', 'Existing User', 'New User (No LINK® Id)', and 'LINK® System Security Tutorials'. On the right, a map of North America shows various assets with a legend for Liquids Pipelines, Natural Gas Transmission Pipelines, Gas Processing Plants, Enbridge Gas Distribution and Affiliate Service Territory, Union Gas Service Territory, Crude Storage and Terminals, Gas Storage Facility, NGL Storage, Propane Terminals, LNG US, Rail, Trucking Facility, Power transmission, Waste Heat Recovery, Geothermal Power, Wind Assets, Solar Assets, and Hydroelectric Power Assets. An inset map shows the United Kingdom with locations like London, Brighton and Hove, and the English Channel.

Create a LINK® ID for New User

Step 2

Under the menu tree: User Security > Local User Maintenance

The screenshot displays the LINK System Customer Interface. At the top, the header includes the LINK System logo, navigation links for Learning, Training, Tutorials, Contact Us, and Logout, and the ENBRIDGE logo. A green navigation bar contains a home icon, a lock icon, and the user's login information: "Login: TSTJTSJSPIPELINE". The date and time are shown as "2/25/2026" and "12:57:21 PM CST".

A dark blue sidebar menu is open, showing the following items:

- LINK® System Access
- Find an activity
- User Security
 - Local User Administration
 - Local User Maintenance**
 - Local User Access List
- Affiliation
- Agency
- EDI
- LINK Training
- Reports
- Service Requester Maintenance
- Local Admin Maintenance

The main content area features three panels:

- Customer Support:** For Nomination/Confirmation Questions during Business Hours - Contact your account rep. For after hours please view the [Contact Us](#). For Security/LINK ID/Capacity Release questions please contact Link-Help at 1-800-827-5465 or email the LINK® Help Desk [✉](#)
- LINK® System Security:**
 - Reset or Change your Password
 - Existing User
 - New User (No LINK Id)
 - LINK® System Security Tutorials
- Critical Notices:**
 - Westcoast Energy Limited Partnership**
 - [02/19/2026- Pipeline Operational Status for 02/19/2026](#)
 - [02/19/2026- Pipeline Operational Status for 02/19/2026](#)

On the right side, there is a "Welcome" banner with the LINK System logo and a "Training" section below it.

Create a LINK® ID for New User

Step 3

- Screen will populate all active users for the LSA “employed by”.
- If LSA is shared LSA for multiple companies, then LSA can use the “Employed By” dropdown.

LINK System Customer Interface

LINK Learning Training Tutorials Contact Us Logout ENBRIDGE

SystemTest Build: 8.84.01 Login: TSTJTSJSPIPELINE User Security Local User Maintenance 2/25/2026 1:41:59 PM CST

Retrieve Clear **New User** Copy User User Detail User Access Reset MFA Change Password

LINK ID First Name Status

Employed By Last Name

User ID	Last Name	First Name	Middle Initial	Employed By	LSA User	Default Gen Use	Eff From Date	Eff To Date	Status	Work Phone Nbr	Work Fax Nbr	Work Email
TSTJTSJSPIPELINE	SCHUBRICK	JOYCE		JS PIPELINE COMPANY	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	02/19/2026	01/01/2200	ENABLED	713-627-6162	713-989-3085	JOYCE.SCHUBRICK@ENBRIDGE.COM

Create a LINK® ID for New User

ADD NEW USER DIALOG

Add User - Follow the instruction listed below, and click OK to create a new LINK User

This will create a new User ID for the LINK(R) System. The following rules apply:

1. LINK Id can be up to 17 characters after the prefix with no spaces or special characters.
2. Required Fields are bold.
3. Password must be at least 12 characters and must contain 3 of these 4: uppercase, lowercase, numeric, special character.
4. Password cannot contain User id.
5. User will be required to change password at first login.
6. Employed By is this individual's employer. It cannot be changed once this screen is OK'ed.

Effective 01/17/2022, After creating the user id and communicating it to the owner, the owner will need to configure the id in Okta (<https://linklogin.okta.com>) for multifactor authentication. See procedures for Okta setup on the LINK Home page within the LINK® System Security box or within Tutorials under LINK® System Security

LINK Id **TST** **Select Contact**

First Name

M.I.

Last Name

Employed By Svc Req Name ▼

Phone #

Fax #

Email Addr

Password

Retype Password

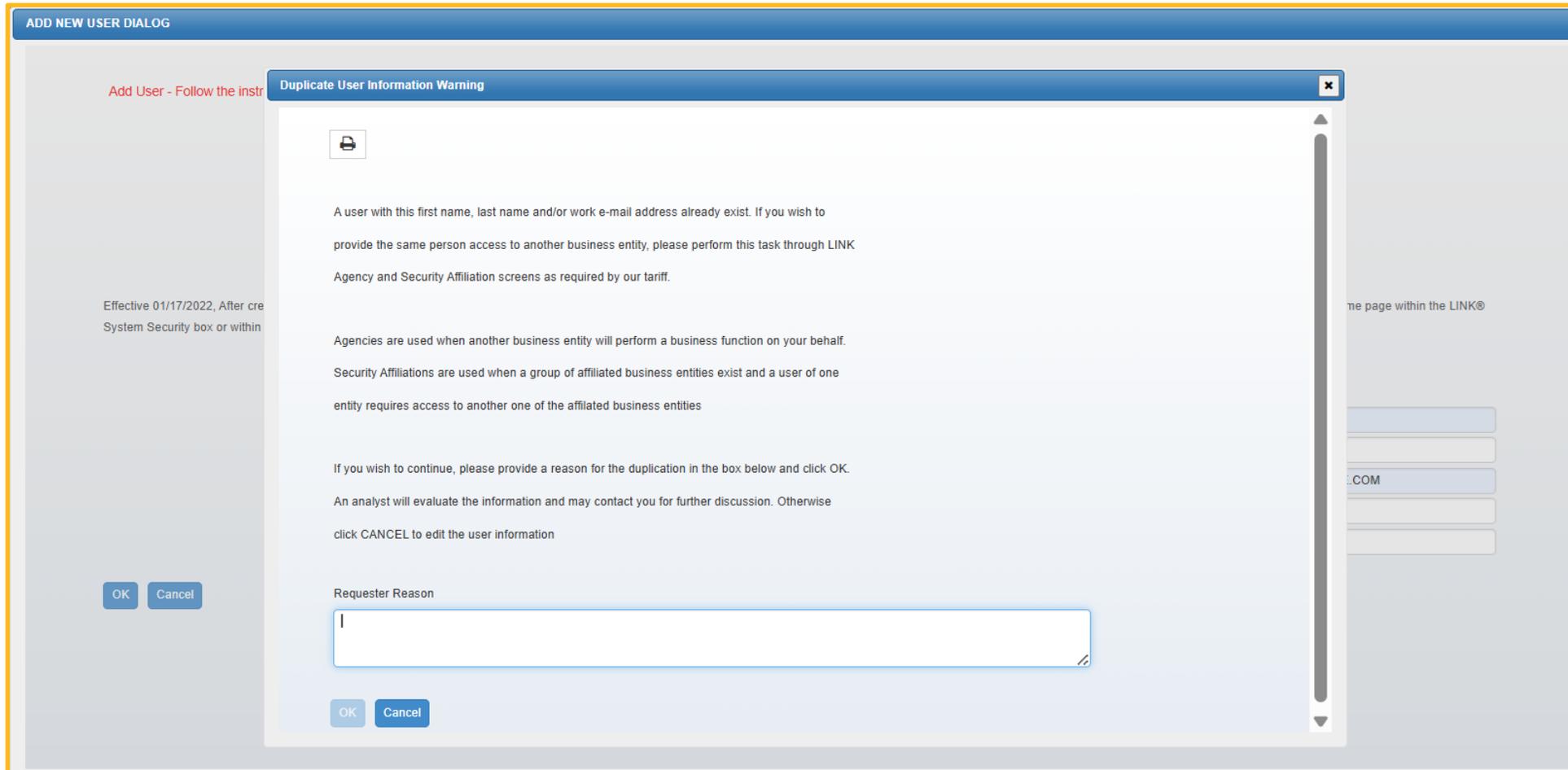
OK **Cancel**

Step 4

- A “Add New User Dialog” popup where LSA will create the LINK® ID, password, and provide contact information for the new user and click “OK”.
 - Existing Contacts can be filled into the form via the “Select Contact Button”.
- Note: If LSA is shared LSA for other companies than the LSA can select from a drop down for “Employed by Svc Req Name” if the new user is employed with one of the other companies.

Create a LINK® ID for New User

If an existing user with the first/last name and/or work email address of the user being created, then LSA will get a popup “Duplicate User Information Warning. LSA will have to enter a reason for the duplicate and click out of the box and click the “OK” button if LSA wants to proceed.



ADD NEW USER DIALOG

Add User - Follow the instr

Duplicate User Information Warning



A user with this first name, last name and/or work e-mail address already exist. If you wish to provide the same person access to another business entity, please perform this task through LINK Agency and Security Affiliation screens as required by our tariff.

Effective 01/17/2022, After cre System Security box or within

Agencies are used when another business entity will perform a business function on your behalf.

Security Affiliations are used when a group of affiliated business entities exist and a user of one entity requires access to another one of the affiliated business entities

If you wish to continue, please provide a reason for the duplication in the box below and click OK.

An analyst will evaluate the information and may contact you for further discussion. Otherwise click CANCEL to edit the user information

Requester Reason

OK Cancel

OK Cancel

me page within the LINK®

.COM

Create a LINK® ID for New User

Step 5

- LSA will receive message the “New User (LINK ID) has been created. Please click User Access to Assign Roles”.
- Click on the “User Access” button, and this will take the LSA to the “Local User Access List”.

The screenshot shows the 'Local User Maintenance' interface. At the top, there is a notification banner: 'NEW USER TSTDORISRUCK HAS BEEN CREATED. PLEASE CLICK USER ACCESS TO ASSIGN ROLES'. Below the notification, there are several buttons: 'Retrieve', 'Clear', 'New User', 'Copy User', 'User Detail', 'User Access' (highlighted with a yellow box), 'Reset MFA', and 'Change Password'. There are also input fields for 'LINK ID', 'First Name', 'Last Name', and 'Employed By' (set to 'JS PIPELINE COMPANY'). The status is set to 'ENABLED'. Below the form is a table of users.

User ID	Last Name	First Name	Middle Initial	Employed By	LSA User	Default Gen Use	Eff From Date	Eff To Date	Status	Work Phone Nbr	Work Fax Nbr	Work Email
TSTJTSJSPipeline	SCHUBRICK	JOYCE		JS PIPELINE COMPANY	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	02/19/2026	01/01/2200	ENABLED	713-627-6162	713-989-3085	JOYCE.SCHUBRICK@ENBRIDGE.COM
TSTDORISRUCK	RUCKER	DORIS		JS PIPELINE COMPANY	<input type="checkbox"/>	<input type="checkbox"/>	02/25/2026	01/01/2200	ENABLED	713-627-6162		JOYCE.SCHUBRICK@ENBRIDGE.COM

Assigning Roles to the LINK ID

Step 6

- The Local User Access List will display what access the user has. For new user it will show “No Matches Found”. LSA will click the “Modify User Access” button and it will take the LSA to the “Local User Modify Access” screen.

The screenshot shows the LINK System Customer Interface. The top navigation bar includes links for LINK Learning, Training, Tutorials, Contact Us, and Logout, along with the ENBRIDGE logo. The main header displays 'SystemTest Build: 8.84.01', 'Login: TSTJTSJSPIPELINE', 'User Security', and 'Local User Access List'. The date and time are shown as 2/25/2026, 2:22:11 PM CST. A yellow banner indicates 'NO MATCHES FOUND'. Below this, there are search filters for *User ID (TSTDORISRUCK), Employed By (JS PIPELINE COMPANY), Service Provider ([ALL]), and Company Name ([ALL]). Action buttons for Retrieve, Clear, and Modify User Access are present, with the 'Modify User Access' button highlighted by an orange box. A table with columns for User Id, User Name, Employed By, Company Name, Service Provider, Role Name, Access Type, Eff From Date, Eff To Date, and Role Description is visible at the bottom.

Assigning Roles to the LINK ID

Step 6

- On the “Local User Modify Access” screen, LSA can click the “Retrieve” button, and it will retrieve all roles for all business units.
- Note: LSA can assign roles to any business unit, but user may not be able to access LINK® unless a LINK® System Agreement is in place for that business unit.
- Note: For companies that have agencies in place, the roles in the agencies will only be available to assign.
- Or LSA can filter by using the Service Provider, Company Name, Role ID filters to narrow what access is needed for what business unit or company(s).

System Test Build: 8.84.01 Login: TSTJTSJSPIPELINE Local User Modify Access 2/25/2026 3:34:10 PM CST

User Id: TSTDORISRUCK Employed By: JS PIPELINE COMPANY
 Name: RUCKER, DORIS

Service Provider: None selected
 Company Name: None selected
 Role ID: None selected
 Assigned/Available: [ALL]

Security Access:
 To add/remove access to the LINK System for the user specified above:
 1. Select the Service Providers and Companies from the drop downs and click on Retrieve.
 2. Select the security access this user will have by changing 'DENY' to 'ALLOW' to assign the role or 'ALLOW' to 'DENY' to remove the role
 3. To save the changes, click on 'Submit' before you close the screen or click on 'Back'

Service Provider	Company Name	Role ID	Eff From Date	Eff To Date	Inquire Only	Update and Inquire	Role Description
<input type="checkbox"/>	ALGONQUIN BROWNBEAR	Capacity Release	02/25/2026	01/01/2200	DENY	DENY	Assign the ability to create offers, bid on capacity and recal/reput capacity on beh
<input type="checkbox"/>	ALGONQUIN BROWNBEAR	Contracts (Service Agre	02/25/2026	01/01/2200	DENY	DENY	Request, Amend, Approve and view contracts
<input type="checkbox"/>	ALGONQUIN BROWNBEAR	Nominations	02/25/2026	01/01/2200	DENY	DENY	Submit or view nominations and retroactive adjustments, execute nomination rep
<input type="checkbox"/>	ALGONQUIN BROWNBEAR	Meter Confirmations	02/25/2026	01/01/2200	DENY	DENY	Confirm meters, update PDAs, view allocations and imbalances, execute confir
<input type="checkbox"/>	ALGONQUIN BROWNBEAR	OBA Imbalance Verifier	02/25/2026	01/01/2200		DENY	Submit reconciliation information associated with OBAs monthly
<input type="checkbox"/>	ALGONQUIN BROWNBEAR	View Invoice	02/25/2026	01/01/2200	DENY		View invoice information
<input type="checkbox"/>	ALGONQUIN BROWNBEAR	View Measured Volume	02/25/2026	01/01/2200	DENY		View measurement information in LINK and the Measurement Reporting Center
<input type="checkbox"/>	ALGONQUIN BROWNBEAR	Update For Order 698	02/25/2026	01/01/2200		DENY	Update Power Plant information resulting from Order 699
<input type="checkbox"/>	ALGONQUIN BROWNBEAR	View Gas Quality	02/25/2026	01/01/2200	DENY		View Gas Quality information
<input type="checkbox"/>	ALGONQUIN JS PIPELINE COMPANY	Capacity Release	02/25/2026	01/01/2200	DENY	DENY	Assign the ability to create offers, bid on capacity and recal/reput capacity on beh

Assigning Roles to the LINK ID

- For example: If LSA wants to only add “Nomination” and “View Invoice” role for Texas Eastern and AGT for two companies which are affiliated or tied to an agency. LSA can use the filters by checking the boxes and then click the “Retrieve” button.

System Test Build: 8.84.01 Login: TSTJTSJSPIPELINE

User Id: TSTDORISRUCK
Name: RUCKER, DORIS

Service Provider: ALGONQUIN, TEXAS EASTERN

Company Name: ALGONQUIN

Role ID: BOBCAT GAS STORAGE
 BRAZORIA INTERCONNECTOR GAS PIPELINE
 BIG SANDY PIPELINE
 EGAN
 EAST TENNESSEE
 GARDEN BANKS GAS PIPELINE
 GENERATION PIPELINE LLC
 MOSS BLUFF
 MISSISSIPPI CANYON GAS PIPELINE
 MARITIMES NE CANADA
 MARITIMES NE US
 MANTA RAY OFFSHORE GATHERING COMPANY
 NAUTILUS PIPELINE COMPANY
 NEXUS CANADA
 NEXUS GAS TRANSMISSION
 SOUTHEAST SUPPLY HEADER
 SALTVILLE
 STECKMAN RIDGE
 SABAL TRAIL TRANSMISSION
 TEXAS EASTERN
 TRES PALACIOS GAS STORAGE LLC
 VALLEY CROSSING PIPELINE
 WESTCOAST ENERGY
 WALKER RIDGE GATHERING SYSTEM
 SECURITY MAINTENANCE

System Test Build: 8.84.01 Login: TSTJTSJSPIPELINE

User Id: TSTDORISRUCK
Name: RUCKER, DORIS

Service Provider: ALGONQUIN, TEXAS EASTERN

Company Name: All selected (2)

Role ID: BROWNBEAR
 JS PIPELINE COMPANY

Assigned/Available: [dropdown]

System Test Build: 8.84.01 Login: TSTJTSJSPIPELINE

User Id: TSTDORISRUCK
Name: RUCKER, DORIS

Service Provider: ALGONQUIN, TEXAS EASTERN

Company Name: All selected (2)

Role ID: Nominations, View Invoice

Assigned/Available: Capacity Release
 Contracts (Service Agreements)
 Meter Confirmations
 Nominations
 OBA Imbalance Verifier
 Update For Order 698
 View Gas Quality
 View Invoice
 View Measured Volumes
 View Max Allow. Deliv.(MAD)
 Third Party
 EDI Admin

Assigning Roles to the LINK ID

- Once retrieved, the LSA can click on the box in the column heading which will check all rows which will open the “Deny”, “Inquiry Only”, and “Update and Inquiry” buttons.

SystemTest Build: 8.84.01 Login: TSTJTSJSPIPELINE Local User Modify Access 2/25/2026 2:54:04 PM CST

User Id: TSTDORISRUCK Employed By: JS PIPELINE COMPANY
 Name: RUCKER, DORIS

Service Provider: ALGONQUIN, TEXAS EASTERN
 Company Name: All selected (2)
 Role ID: Nominations, View Invoice
 Assigned/Available: [ALL]

Security Access:
 To add/remove access to the LINK System for the user specified above:
 1. Select the Service Providers and Companies from the drop downs and click on Retrieve.
 2. Select the security access this user will have by changing 'DENY' to 'ALLOW' to assign the role or 'ALLOW' to 'DENY' to remove the role
 3. To save the changes, click on 'Submit' before you close the screen or click on 'Back'

<<Back Retrieve Clear Submit

Deny Inquire Only Update and Inquire

<input checked="" type="checkbox"/>	Service Provider	Company Name	Role ID	Eff From Date	Eff To Date	Inquire Only	Update and Inquire	Role Description
<input checked="" type="checkbox"/>	ALGONQUIN	BROWNBEAR	Nominations	02/25/2026	01/01/2200	DENY	DENY	Submit or view nominations and retroactive adjustments, execute nomination rep
<input checked="" type="checkbox"/>	ALGONQUIN	BROWNBEAR	View Invoice	02/25/2026	01/01/2200	DENY		View invoice information
<input checked="" type="checkbox"/>	ALGONQUIN	JS PIPELINE COMPANY	Nominations	02/25/2026	01/01/2200	DENY	DENY	Submit or view nominations and retroactive adjustments, execute nomination rep
<input checked="" type="checkbox"/>	ALGONQUIN	JS PIPELINE COMPANY	View Invoice	02/25/2026	01/01/2200	DENY		View invoice information
<input checked="" type="checkbox"/>	TEXAS EASTE	BROWNBEAR	Nominations	02/25/2026	01/01/2200	DENY	DENY	Submit or view nominations and retroactive adjustments, execute nomination rep
<input checked="" type="checkbox"/>	TEXAS EASTE	BROWNBEAR	View Invoice	02/25/2026	01/01/2200	DENY		View invoice information
<input checked="" type="checkbox"/>	TEXAS EASTE	JS PIPELINE COMPANY	Nominations	02/25/2026	01/01/2200	DENY	DENY	Submit or view nominations and retroactive adjustments, execute nomination rep
<input checked="" type="checkbox"/>	TEXAS EASTE	JS PIPELINE COMPANY	View Invoice	02/25/2026	01/01/2200	DENY		View invoice information

Assigning Roles to the LINK ID

- LSA can either choose “Inquiry Only” or “Update and Inquiry” button and it will put allow in the appropriate columns for each role or the LSA can choose to give access via the drop down on each item in the “Inquiry Only” or “Update and Inquiry” columns.
- All roles that are “Allowed” are set in blue.
- LSA clicks the “Submit” button and it will submit the changes and LSA will receive message “Accepted”.

SystemTest Build: 8.84.01 Login: TSTJTSJSPIPELINE Local User Modify Access 2/25/2026 3:48:27 PM CST

User Id: TSTDORISRUCK Employed By: JS PIPELINE COMPANY
 Name: RUCKER, DORIS

Service Provider: ALGONQUIN, TEXAS EASTERN
 Company Name: All selected (2)
 Role ID: Nominations, View Invoice
 Assigned/Available: [ALL]

Security Access:
 To add/remove access to the LINK System for the user specified above:
 1. Select the Service Providers and Companies from the drop downs and click on Retrieve.
 2. Select the security access this user will have by changing 'DENY' to 'ALLOW' to assign the role or 'ALLOW' to 'DENY' to remove the role
 3. To save the changes, click on 'Submit' before you close the screen or click on 'Back'

Service Provider	Company Name	Role ID	Eff From Date	Eff To Date	Inquire Only	Update and Inquire	Role Description
<input type="checkbox"/>	ALGONQUIN BROWNBEAR	Nominations	02/25/2026	01/01/2200	DENY	ALLOW	Submit or view nominations and retroactive adjustments, execute nomination repc
<input type="checkbox"/>	ALGONQUIN BROWNBEAR	View Invoice	02/25/2026	01/01/2200	ALLOW		View invoice information
<input type="checkbox"/>	ALGONQUIN JS PIPELINE COMPANY	Nominations	02/25/2026	01/01/2200	DENY	ALLOW	Submit or view nominations and retroactive adjustments, execute nomination repc
<input type="checkbox"/>	ALGONQUIN JS PIPELINE COMPANY	View Invoice	02/25/2026	01/01/2200	ALLOW		View invoice information
<input type="checkbox"/>	TEXAS EASTE BROWNBEAR	Nominations	02/25/2026	01/01/2200	DENY	ALLOW	Submit or view nominations and retroactive adjustments, execute nomination repc
<input type="checkbox"/>	TEXAS EASTE BROWNBEAR	View Invoice	02/25/2026	01/01/2200	ALLOW		View invoice information
<input type="checkbox"/>	TEXAS EASTE JS PIPELINE COMPANY	Nominations	02/25/2026	01/01/2200	DENY	ALLOW	Submit or view nominations and retroactive adjustments, execute nomination repc
<input type="checkbox"/>	TEXAS EASTE JS PIPELINE COMPANY	View Invoice	02/25/2026	01/01/2200	ALLOW		View invoice information

Deny Inquire Only Update and Inquire

Assigning Roles to the LINK ID

- LSA can click on the “<<Back” button and it will take you back to the “Local User Access List”.

SystemTest Build: 8.84.01 Login: TSTJTSJSPIPELINE Local User Modify Access 2/25/2026 3:54:02 PM CST

User Id: TSTDORISRUCK Employed By: JS PIPELINE COMPANY
 Name: RUCKER, DORIS
 Service Provider: ALGONQUIN, TEXAS EASTERN
 Company Name: All selected (2)
 Role ID: Nominations, View Invoice
 Assigned/Available: [ALL]

Security Access:
 To add/remove access to the LINK System for the user specified above:
 1. Select the Service Providers and Companies from the drop downs and click on Retrieve.
 2. Select the security access this user will have by changing 'DENY' to 'ALLOW' to assign the role or 'ALLOW' to 'DENY' to remove the role
 3. To save the changes, click on 'Submit' before you close the screen or click on 'Back'

	Service Provider	Company Name	Role ID	Eff From Date	Eff To Date	Inquire Only	Update and Inquire	Role Description
<input type="checkbox"/>	ALGONQUIN	BROWNBEAR	Nominations	02/25/2026	01/01/2200	DENY	ALLOW	Submit or view nominations and retroactive adjustments, execute nomination rep
<input type="checkbox"/>	ALGONQUIN	BROWNBEAR	View Invoice	02/25/2026	01/01/2200	ALLOW		View invoice information
<input type="checkbox"/>	ALGONQUIN	JS PIPELINE COMPANY	Nominations	02/25/2026	01/01/2200	DENY	ALLOW	Submit or view nominations and retroactive adjustments, execute nomination rep
<input type="checkbox"/>	ALGONQUIN	JS PIPELINE COMPANY	View Invoice	02/25/2026	01/01/2200	ALLOW		View invoice information
<input type="checkbox"/>	TEXAS EASTE	BROWNBEAR	Nominations	02/25/2026	01/01/2200	DENY	ALLOW	Submit or view nominations and retroactive adjustments, execute nomination rep
<input type="checkbox"/>	TEXAS EASTE	BROWNBEAR	View Invoice	02/25/2026	01/01/2200	ALLOW		View invoice information
<input type="checkbox"/>	TEXAS EASTE	JS PIPELINE COMPANY	Nominations	02/25/2026	01/01/2200	DENY	ALLOW	Submit or view nominations and retroactive adjustments, execute nomination rep
<input type="checkbox"/>	TEXAS EASTE	JS PIPELINE COMPANY	View Invoice	02/25/2026	01/01/2200	ALLOW		View invoice information

Assigning Roles to the LINK ID

- LSA can see that the roles were added for the new user.

LINK System Customer Interface LINK Learning Training Tutorials Contact Us Logout

SystemTest Build: 8.84.01 Login: TSTJTSJSPIPELINE User Security Local User Access List 2/25/2026 4:14:14 PM CST

*User ID Service Provider
 Employed By Company Name

User Id	User Name	Employed By	Company Name	Service Provider	Role Name	Access Type	Eff From Date	Eff To Date	Role Description
TSTDORISRUCK	DORIS RUCKER	JS PIPELINE COMPANY	BROWNBEAR	ALGONQUIN	INVOICE EXTERNAL	Inquire Only	02/25/2026	01/01/2200	View invoice information
TSTDORISRUCK	DORIS RUCKER	JS PIPELINE COMPANY	JS PIPELINE COMPANY	ALGONQUIN	INVOICE EXTERNAL	Inquire Only	02/25/2026	01/01/2200	View invoice information
TSTDORISRUCK	DORIS RUCKER	JS PIPELINE COMPANY	BROWNBEAR	ALGONQUIN	NOMINATION	Update & Inquire	02/25/2026	01/01/2200	Submit or view nominations and retroactive adjustments, exe
TSTDORISRUCK	DORIS RUCKER	JS PIPELINE COMPANY	JS PIPELINE COMPANY	ALGONQUIN	NOMINATION	Update & Inquire	02/25/2026	01/01/2200	Submit or view nominations and retroactive adjustments, exe
TSTDORISRUCK	DORIS RUCKER	JS PIPELINE COMPANY	BROWNBEAR	TEXAS EASTERN	INVOICE EXTERNAL	Inquire Only	02/25/2026	01/01/2200	View invoice information
TSTDORISRUCK	DORIS RUCKER	JS PIPELINE COMPANY	JS PIPELINE COMPANY	TEXAS EASTERN	INVOICE EXTERNAL	Inquire Only	02/25/2026	01/01/2200	View invoice information
TSTDORISRUCK	DORIS RUCKER	JS PIPELINE COMPANY	BROWNBEAR	TEXAS EASTERN	NOMINATION	Update & Inquire	02/25/2026	01/01/2200	Submit or view nominations and retroactive adjustments, exe
TSTDORISRUCK	DORIS RUCKER	JS PIPELINE COMPANY	JS PIPELINE COMPANY	TEXAS EASTERN	NOMINATION	Update & Inquire	02/25/2026	01/01/2200	Submit or view nominations and retroactive adjustments, exe

Create a LINK® ID for New User



- The LSA provides the LINK Id and password to the new user.
 - The new user will be prompted to change the password at log in.
- New User should wait an hour for their ID to get into Okta.
- New User must set up MFA (Multifactor Authentication) or new user will not be able to access LINK without this step.
 - For instructions on how to set up MFA, please see the “Multifactor Authentication Setup” tutorial.